PRE-CONFERENCE EVENTS

August 8, 2022

9:00am - 5:00pm

Academic Affairs Deans and Chairs Meeting

Dr. Farrah Ward, Provost and Vice Chancellor for Academic Affairs Gilchrist Complex, Room 304

August 9, 2022

9:00am - 12:00pm

Academic Affairs New Faculty/Staff Orientation

Dr. Tarsha Rogers, Director, Center for Teaching and Learning
Gilchrist Complex, Room 107 *Mandatory for all New Faculty and Staff*

1:00 pm - 4:30pm

Academic Affairs Directors Meeting

Dr. Farrah Ward, Provost and Vice Chancellor for Academic Affairs Gilchrist Complex, Room 304

POST-CONFERENCE EVENTS

August 12, 2022

10:30am - 11:30am

Departmental Meetings

Dr. Helen M. Caldwell Department of Education – 201 Gilchrist Complex

Department of Music and Visual Arts – 238 Burnim Fine Arts Complex

Department of English and Digital Media Arts – 220 Johnson Hall

Department of Social Sciences – 301 Gilchrist Complex

Dr. Herman G. Cooke Department of Natural Sciences – 300 Jenkins Science Center

Department of Aviation Science and Emergency Management – 230 STEM Complex

Department of Health and Human Studies – 330 STEM Complex

Department of Math and Computer Technology – 138 Lane Hall

Department of Business, Accounting, and Sports Management – 114 Williams Hall

Office of Student Success & Retention – 113 Moore Hall

Department of Military Science – 106 Gilchrist Complex

1:00pm - 2:00pm

Assessment Training for Program and Assessment Coordinators

Dr. Dorothy Kersha-Aerga, SACSCOC Director

Gilchrist Complex, Room 107 *Mandatory for all Program and Assessment Coordinators*

August 13, 2022

9:00am - 11:00am

Adjunct Faculty Orientation

Dr. Tarsha Rogers, Director, Center for Teaching and Learning

Virtual via Zoom

August 10, 2022

8:00am - 8:30am

Check-In / Continental Breakfast

Mickey L. Burnim Fine Arts Center

8:30am - 8:45am

Welcome / Opening Remarks

Dr. Farrah Ward, Provost and Vice Chancellor for Academic Affairs

Greetings

Dr. Walter Swan, Chair-Faculty Senate Dr. Trina Gregory, Chair-Staff Senate

8:45am - 9:15am

State of the University Address

Dr. Karrie G. Dixon, Chancellor

9:15am - 10:15am

Divisional Updates

Office of the Chancellor - Dr. Derrick Wilkins, Vice Chancellor and Chief of Staff
Division of Academic Affairs - Dr. Farrah Ward, Provost and Vice Chancellor
Operations/ Legal Affairs - Attorney Alyn Goodson, Vice Chancellor/ General Counsel
Division of Business and Finance - Ms. Lisa McClinton, Vice Chancellor of Business and Finance
Division of Student Affairs - Dr. Gary Brown, Vice Chancellor of Student Affairs
Division of University Advancement - Ms. Anita Walton, Vice Chancellor of University Advancement
Department of Athletics - Mr. James DuBose, Jr., Director of Athletics

10:15am - 10:25am

Break

10:25am - 11:25am

If Disney Ran Your University, What Would It Look Like? - Secrets to Create a Disney-like Culture and Magical Student Experience at Your University Today

Mr. John Formica, "The Ex-Disney Guy"

11:25am – 12:10pm

Building Resilience: "Centering" Self to Maintain a Healthy Balance

Dr. Patrick Jeffs, NC Center for Resiliency, PLLC

TRANSITION TO K.E. WHITE FOR LUNCHEON

12:30pm - 1:35pm

Working Faculty and Staff Luncheon

Title IX And Clery Compliance

Dr. Lucretia Banks, Title IX Coordinator

Sergeant Kathrine Hayden, Clery Compliance Officer/ Investigator

Concurrent Sessions will be held in STEM and Jenkins Complexes after Lunch

2:00pm - 3:00pm

Workshop #1: Adult Learners: How to Promote Success with Adult Populations

Presenter: ECSU Lumina Adult Learner Team

Moderator: Mr. Andre Hill, Interim Director of Transfer Services

Jenkins Science Complex, Room 138

Workshop #2: Resilience Building: How to Build Resilience in Your Day-to-Day Life

Presenter: Dr. Patrick Jeffs, NC Center for Resiliency, PLLC

Moderator: Dr. Scott Bradshaw, Professor of Psychology / Ex-Officio Faculty Senate Chair

STEM Complex, Room 103

3:00pm - 3:15pm

Break

3:15pm - 4:15pm

Workshop #1: Adult Learners: How to Promote Success with Adult Populations

Presenter: ECSU Lumina Adult Learner Team

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Jenkins Science Complex, Room 138

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STEM Complex, Room 103

4:00pm - 5:00pm

Welcome Back Aloha Vikings Mix and Mingle

Sponsored by Human Resources Lobby of the STEM Complex

August 11, 2022

8:00am – 8:30am Check-In / Continental Breakfast Jenkins Science Complex, Room 138

8:30am – 9:15am

Academic Affairs Provost Updates

Dr. Farrah Ward, Provost and Vice Chancellor for Academic Affairs

9:15am - 10:00am

Faculty Recognitions

Dr. Tarsha Rogers, Director, Center for Teaching & Learning, Presiding

Teachers of the Year

Dr. Farrah Ward, Provost and Vice Chancellor for Academic Affairs

Promotion & Tenure

Dr. Farrah Ward, Provost and Vice Chancellor for Academic Affairs

Recognition and Pinning of ACUE Cohorts

Dr. Roberto Frontera-Suau, ACUE Facilitator Dr. James Blalock, III – ACUE Representative

10:00am - 10:15am

Break

10:30am – 11:10am

School Meetings

Business and Education – *Dr. Joy Smith, Dean*, STEM Complex 104 Humanities and Social Sciences – *Dr. Sharon Raynor, Dean*, STEM Complex 103 Science, Aviation, Health, Technology – *Dr. Kuldeep Rawat*, Dean, Jenkins Science Complex 138

11:10am – 12:00pm Faculty Senate Meeting STEM Complex 103

1:00pm – 4:00pm Concurrent Sessions

TRACKS: Human Resources, Maintaining Balance, Diversity/ Inclusion

Concurrent Sessions will be held in STEM and Jenkins Complexes

1:00pm - 2:00pm

Workshop #1: Human Resources: The Recruitment Process

Presenters: Ms. Paula Gassaway, Human Resources Consultant-Benefits/Leave Manager Ms. Beverly Bowe-Barnett, Leave Manager/Temporary Employment Manager

Jenkins Science Complex, Room 138

2:00pm - 3:00pm

Workshop #2-A: Diversity, Equity, and Inclusion: Your Role in Supporting Disability

Inclusion

Presenters: Mr. Chauncey Barnhill & Ms. Beth Fadel

Moderator: Ms. Felecia Dawson Brown, Director: Diversity, Equity & Inclusion

STEM Complex, Room 103

Workshop #2-B: Human Resources: Ask HR: It's About Time

Presenters: Ms. Deneal Banks, Human Resources Specialist Ms. Nancy McPherson, Human Resources Consultant

Jenkins Science Complex, Room 138

3:00pm - 4:00pm

Workshop #2-A: Diversity, Equity, and Inclusion: Your Role in Supporting Disability

Inclusion

Presenters: Mr. Chauncey Barnhill & Ms. Beth Fadel

Moderators: Ms. Felecia Dawson Brown, Director: Diversity, Equity & Inclusion

STEM Complex, Room 103

Workshop #3: Human Resources: Balancing Work and Life (ComPsych)

Presenters: Drs. Crystal Keyes, Executive Director of Health & Wellness Ms. LaTonia Johnson, Interim Director, Student Counseling Services

and Ms. Alysia Mendoza

Moderators: Tamisha Goff and Regina Ferebee

Jenkins Science Complex, Room 138

PRESENTER BIOGRAPHIES



John, the "Ex-Disney Guy" and former Disney leader is an internationally known speaker, coach, and author of the top selling book, "Making the Customer Experience Magical Now!" John has inspired audiences with over 3,500 presentations and keynotes all across the globe. He has appeared on all major TV networks and featured in the Virgin Atlantic In-flight Magazine as Australia's Top Five Best Customer Service/Experience Speakers and Trainers after completing six successful speaking tours in Australia. John was also selected as one of the Top 10 World Thought Leaders on Customer

Loyalty in 2021 and 2022. Prior to speaking, John acquired over 30 plus years of experience in top leadership positions with hospitality industry giants like Hyatt, Hilton, and over a decade with the Disney Company. During his time with Disney, John managed their top luxury resorts, to lead his teams to achieve the highest guest satisfaction ratings among all WDW Resort Hotels. Today, John is "America's and Australia's Customer Experience Coach" and one of the World's Foremost Disney Philosophy Experts on business growth, leadership, team culture and creating magical customer experiences. He continues to present and coach professionals and small businesses of all industries in Australia, Saudi Arabia, Jamaica, Dominican Republic and throughout the U.S. to help them create unique memorable customer experiences, staff and leadership training and customer focused winning team environments.



Dr. Patrick Jeffs founded The Resiliency Solution to help combat the impact of chronic stress and burnout in the workplace. The members of The Resiliency Solution believe that chronic stress negatively impacts organizations by blocking the Creativity, Productivity, and Capacity of teams and individuals. Dr. Jeffs works with healthcare professionals, C-suite executives, start-up founders, government officials and many others to optimize their day-to-day stress levels. Together, they aim to enhance their organizations' capacity, connection, and productivity, ultimately enabling these individuals and organizations to maximize their performance. As a

Resiliency Consultant, Trainer, and Coach, Dr. Patrick Jeffs has spent almost two decades working with individuals in both personal and professional capacities to increase their resilience and flow. Dr. Jeffs cofounded and served as the CFO of NC Center for Resiliency, PLLC (the first somatically based group psychotherapy in the southeast) in Chapel Hill, NC until it was sold in early 2020. Dr. Jeffs lives and breathes the resiliency principles with which he supports his clients. When not working to better these communities, he can be found working on his own resiliency with his wife and two girls on the trails of North Carolina or training for his next endurance adventure.



Chauncy Barnhill is an Operations Director within the Ops Utilities Document Capture team. With more than 27 years of operations leadership experience, he has led several large and small functions (i.e., procurement/buyers, warehousing, customer service, specialty printing) during his career. Chauncy is currently responsible for helping set the strategic direction, financial forecasting, and risk mitigation practices for Document Capture functions which are in Charlotte, NC, and Shoreview, MN, Des Moines, IA, Tempe, AZ, Hyderabad and Chennai, India, and Manila Philippines. He works with various lines of business to build partnerships across all levels of the organization, while improving processes and

developing organizational strategies. Chauncy joined Wells Fargo in 1996. Born with limited hearing in his left ear; Chauncy has a passion for working with and hiring people with disabilities. He is very active in the community and the industry; currently representing Wells Fargo as Chairman of the Disability: IN North Carolina board, and previously served as Vice Chairman of the Greater Charlotte Postal Customer Council. He is also a previous Chairperson of the Distribution Utility Center (DUC) site diversity team, and a current member of four Employee Resource Networks (Diverse Abilities, PRIDE, My Generations, and Black/African American). Chauncy was recognized as a 2021 employee of the year by Careers and the Disabled Magazine. This recognition was in due in large part to his efforts to hire people with disabilities, and the work he's done to help create the Success Through Identifying Diverse Abilities Employment (STRIDE) apprenticeship program. Chauncy, a native of Williamston, North Carolina, holds a Bachelor of Science in Business Management, and a Master of Business Administration with a concentration in organizational leadership from Liberty University. Chauncy currently resides in Charlotte, North Carolina.



Beth Butler Fadel, Executive Director of Disability in North Carolina has over 24 years of experience providing subject matter expertise to Fortune 50 companies in ADA Accommodations process and disability inclusion strategies. As a Disability Inclusion Consultant and Executive Director of DI-NC, Beth brings extensive experience in the private sector, including specialized expertise in balancing risk mitigation while promoting full accessibility to support the inclusion of people with disabilities in the workforce, marketplace, and supply chain. Beth began her pursuit of disability inclusion and equality for all early in her career, achieving her law degree from Samford University's Cumberland School of Law in Birmingham, Alabama in 1993 and joining the AL State Bar in 1994. In her early career, Beth

worked in the financial services industry supporting Equal Opportunity and Affirmative Action Compliance programs with SouthTrust Bank in Birmingham, AL before her corporate relocation to Charlotte, NC in 2007 with Wachovia Bank. From there, Beth continued her career as a leader in Disability and Accommodations compliance while also serving as Board Chair of the Board of Directors for Disability in (formerly USBLN). Beth joined the Disability in Inclusion Works team, (formerly USBLN's Going for the Gold (GFG) team in 2016, as a Disability Inclusion Consultant. Working with companies like 3M, Qualcomm, and Facebook, she focused specifically on guiding companies and building comprehensive disability inclusion strategies that began a transformation of their corporate culture. Legally blind since birth, Beth leverages her experiences both personally and professionally to challenge companies to think, act and lead differently.















